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Complaints

ACE Industrial Supply, Inc.
 7535 San Fernando Blvd.
 Burbank, CA 91505
 Phone: (818) 252-1981
 Contact: David Meininger - Operations Manager
 Company ID: 13045412

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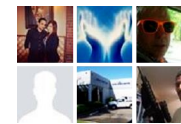
The grid below includes a brief summary of complaints and the company's response, if available. In some cases, the grid may include all complaints against the company.

Date	Complaint and Response Summaries	Details
10/29/2012	<p>Customer Complaint: I bought some drill bits from them. I was told that they would replace any broken or dull drill bits... Read More</p> <p>Company Response: I will personally have the 3/8" bit you requested sent out immediately.</p>	View Complaint
10/15/2012	<p>Customer Complaint: Deceptive selling practices.</p> <p>Company Response: As soon as we receive our material back we will have the invoice zeroed out.</p>	View Complaint
10/15/2012	<p>Customer Complaint: Sent a bill for goods we didn't order we were sent drill bits for free to try phoned to sort out kee... Read More</p> <p>Company Response: given the circumstances on this particular complaint we will happily issue a call tag</p>	View Complaint
10/10/2012	<p>Customer Complaint: Rude pushy sales for 1+yr caught off guard placed an order. Never received product; catalog & bulk ... Read More</p> <p>Company Response: We do show the material arriving and being signed for by someone.</p>	View Complaint
10/09/2012	<p>Customer Complaint: These guys use shady cold calling sales tactics, and promise things then won't honor their promises... Read More</p> <p>Company Response: Based on the complaint we will be issue a call tag to pick up our product.</p>	View Complaint
10/09/2012	<p>Customer Complaint: 6 pornographic DVD's included in the last shipment we got from them, of which we did not order the p... Read More</p> <p>Company Response: We have added this account to our DNC list and will not be calling them from this point forward.</p>	View Complaint
10/07/2012	<p>Customer Complaint: Company misrepresented themselves and their product.</p> <p>Company Response: We are sure whatever issues arose with the most recent order, the salesman will make it right.</p>	View Complaint
09/24/2012	<p>Customer Complaint: Harassing phone calls, never ordered from company, false info, rude, will not give out number, calls... Read More</p> <p>Company Response: Removed DC Fabrications from our call lists and place on Do Not Call.</p>	View Complaint
09/05/2012	<p>Customer Complaint: This company calls 3+ times per week and is harassing/belittling, and withholds information about th... Read More</p> <p>Company Response: We have updated our records by taking the contact information provided on this complaint to ensure t... Read More</p>	View Complaint
08/21/2012	<p>Customer Complaint: This is not a complaint over money, this is a complaint over time. Ace Industrial supply continues ... Read More</p> <p>Company Response: As of January 2011 we have placed the D&D Automotive account on a Do Not Call list.</p>	View Complaint
1 2 3 4		

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